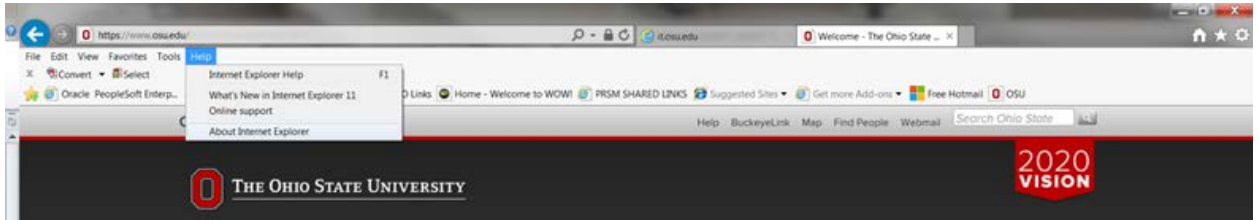


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Steps

1. Determine your browser version.

- a. Launch Internet Explorer.
- b. On the menu bar click **Help** and select **About Internet Explorer**.




- c. Note the **version**.

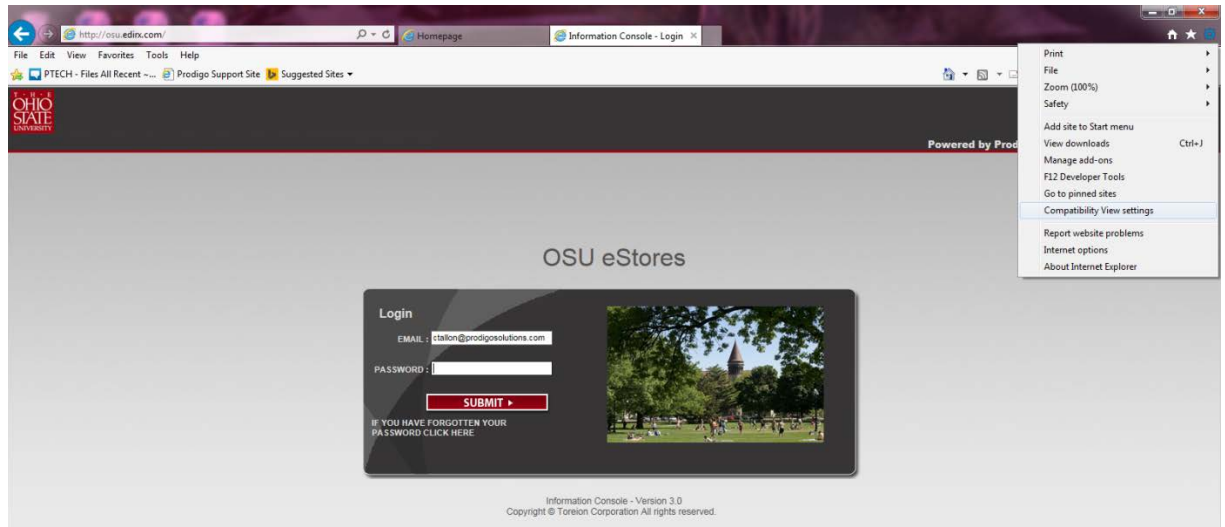


- d. Click .
- e. Follow Steps 2-15.

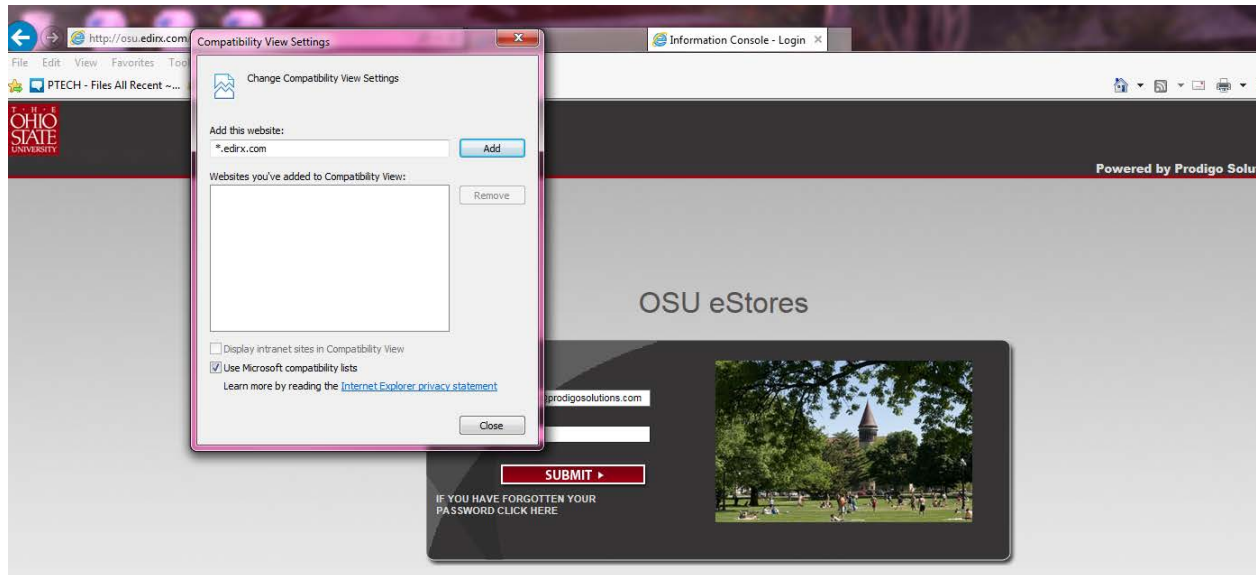
2. Put an IE11 browser in Compatibility View.

- a. Open up IE11.
- b. In the top right, there is a picture that looks like a gear .

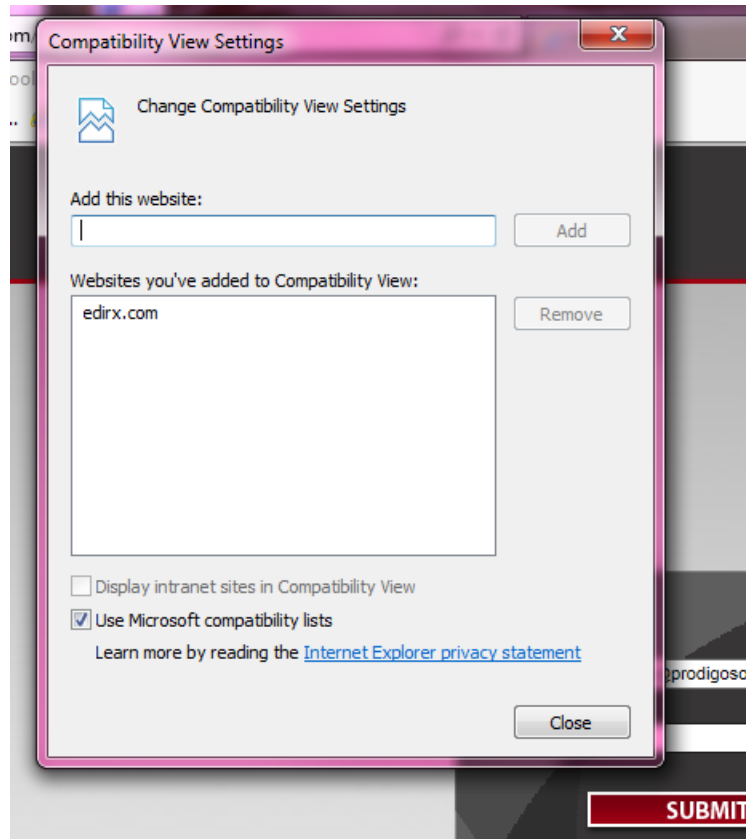
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- c. Click into the gear, then on **Compatibility View settings**.
- d. Type **"*.edirx.com"**, then click **Add**



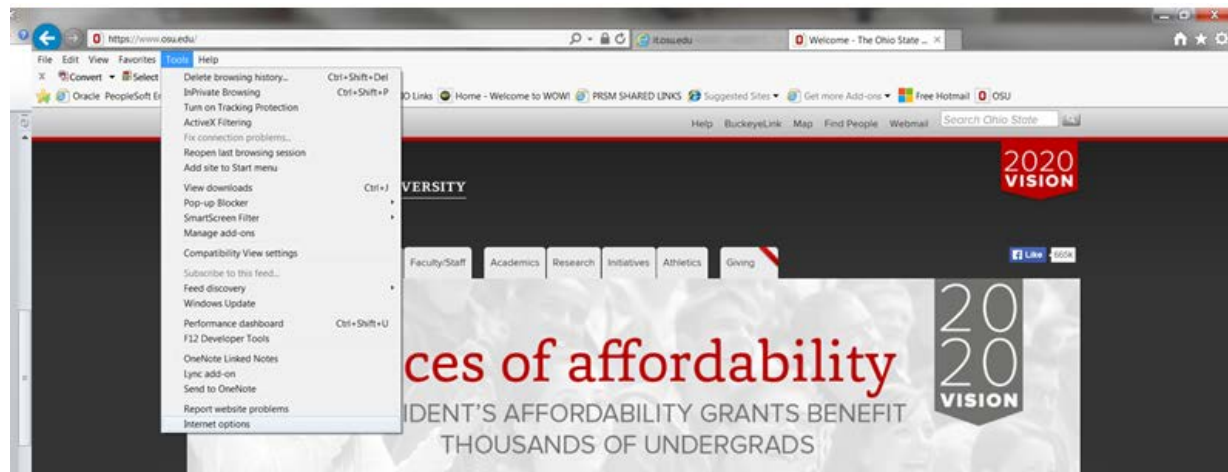
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- e. Prodigio website is now in Compatibility View in IE11.
- f. Type “*.osu.edu”, then click **Add**
- g. Click **Close** button

3. Add the Prodigio website to your Trusted Sites.

- a. Click **Tools** on the Menu bar.
- b. Select **Internet Options** from the menu.



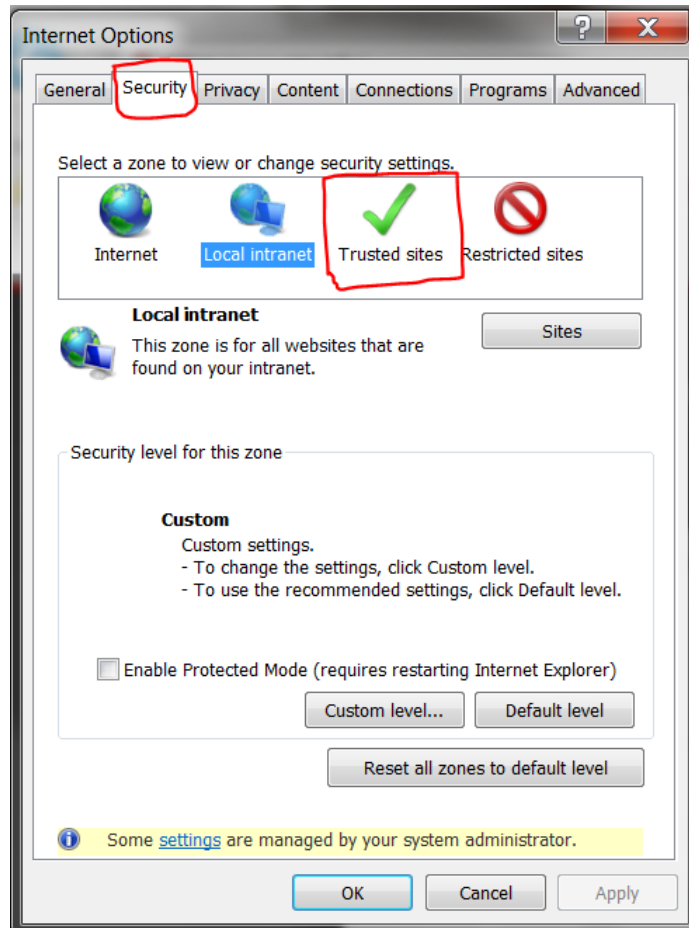
Preparing Internet Explorer 11 for eRequest & eStores

- c. Select the **Security** tab in **Internet Options**.



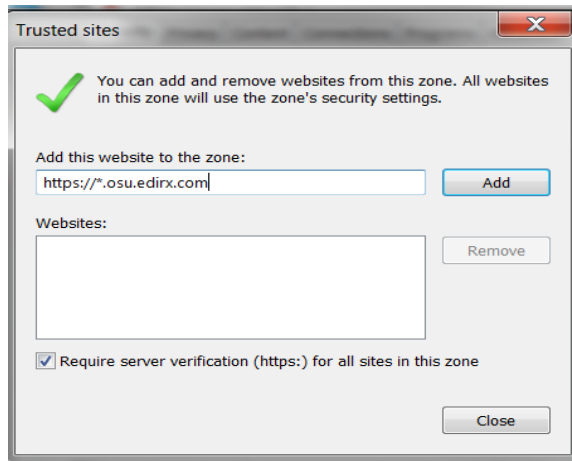
- d. Click **Trusted sites**.

- e. Click **Sites**.

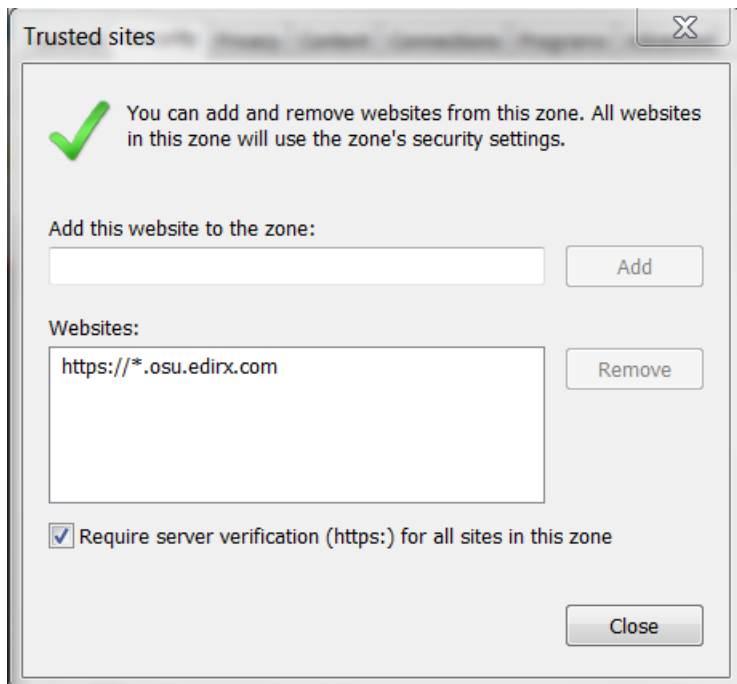


- f. Type "https://*.osu.edirx.com" in the **Add this website to the zone:** field.
- g. Type "<https://qcxosu.it.ohio-state.edu>" in the Add this website to the zone: field.
- h. Type "<https://webauth.service.ohio-state.edu>" in the Add this website to the zone: field.
- i. Click **Add**.

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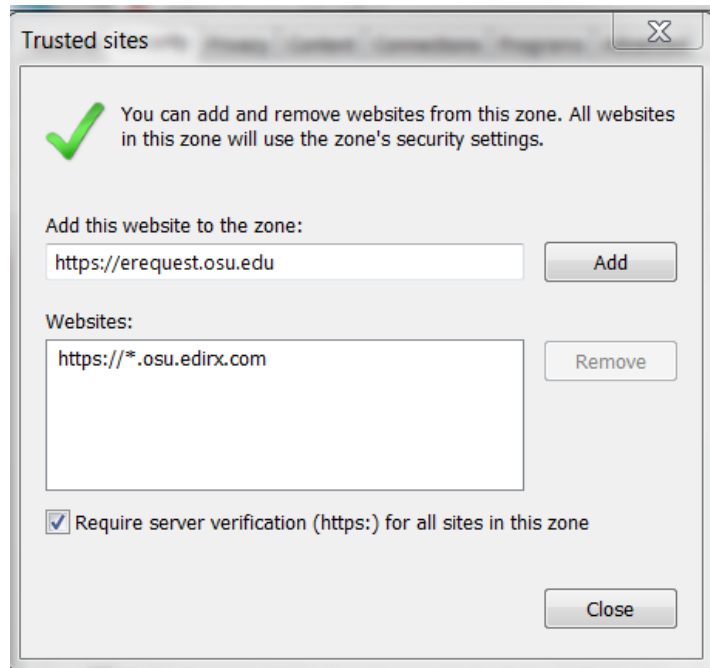



- j. Verify that the site is now visible in the **Websites:** field.

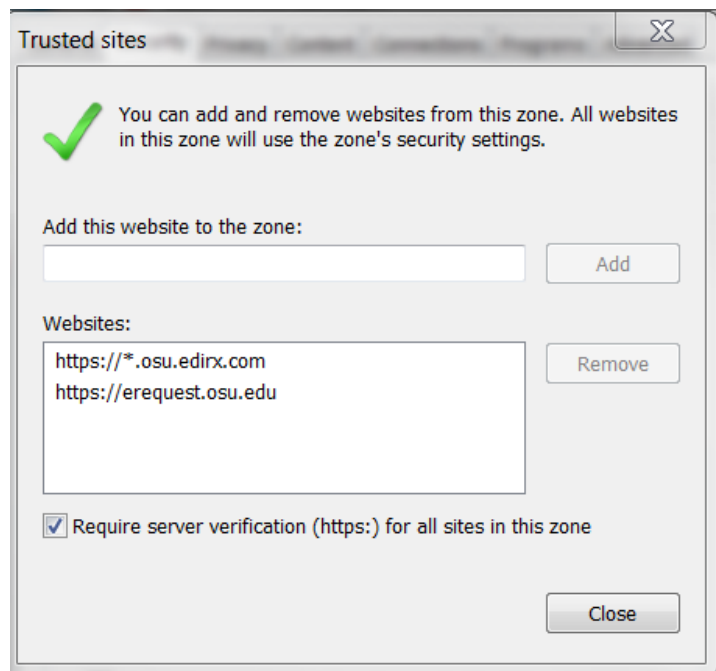


4. Click the Checkbox next to “Require server verification (https:) for all sites in this zone.”
5. Click the Close button.
6. Add the eRequest website to your Trusted Sites.
 - a. Type “<https://erequest.osu.edu>” in the Add this website to the zone: field.

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- b. Click .
- c. Verify that the site is now visible in the **Websites:** field.

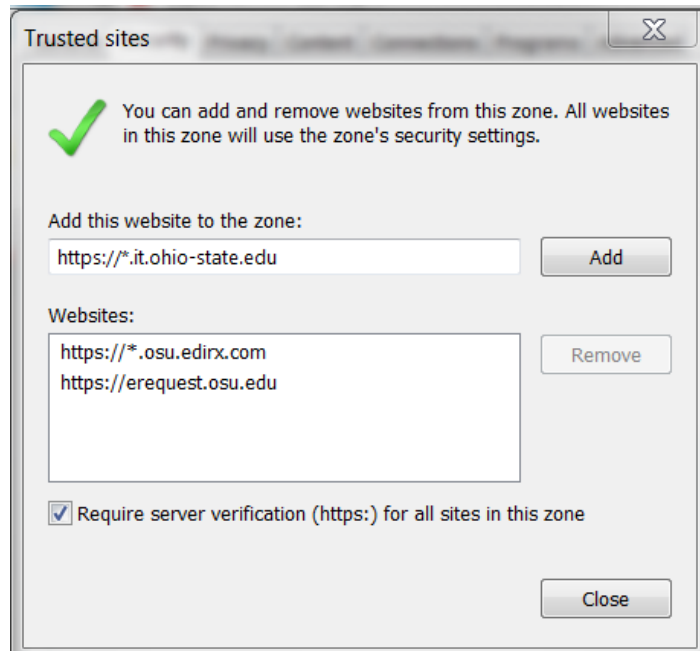


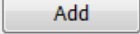
- d. Click the Close button.

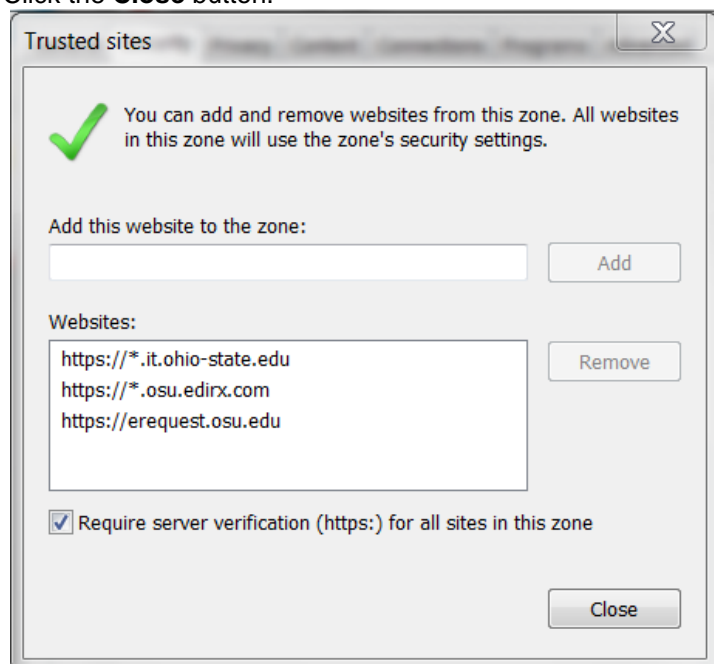
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7. Add the Financials Oracle PeopleSoft Enterprise site to your Trusted Sites (Financials System Users Only).

- a. Type "https://*.it.ohio-state.edu" in the Add this website to the zone: field.



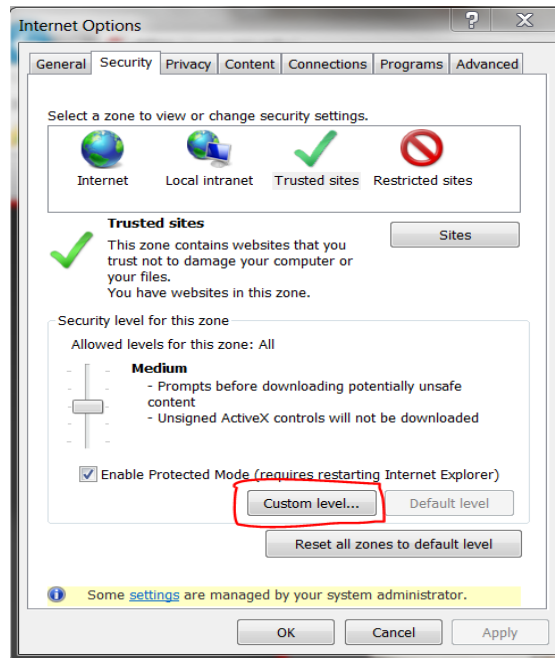
- b. Click  .
- c. Verify that the site is now visible in the **Websites:** field.
- d. Click the **Close** button.



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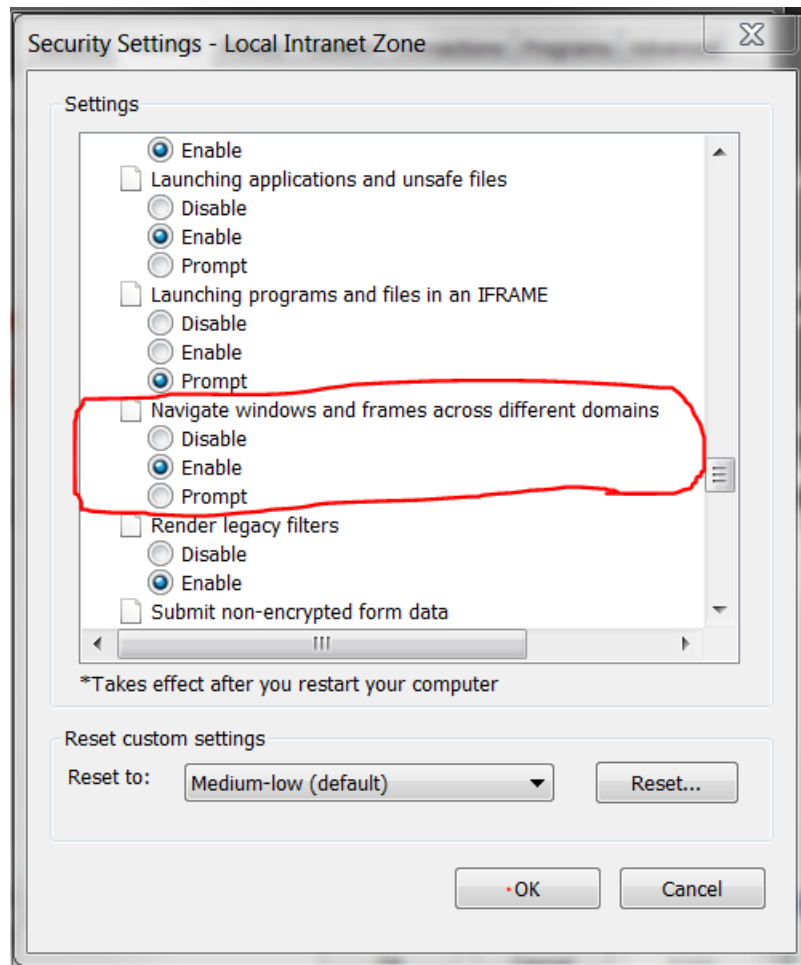
8. Change the Custom Level Security settings.

- a. Click  to open the **Security Settings – Local Internet Zone** window.



- b. Scroll to **Miscellaneous** and then to **Navigate windows and frames across different domains**.
- c. Select **Enable**

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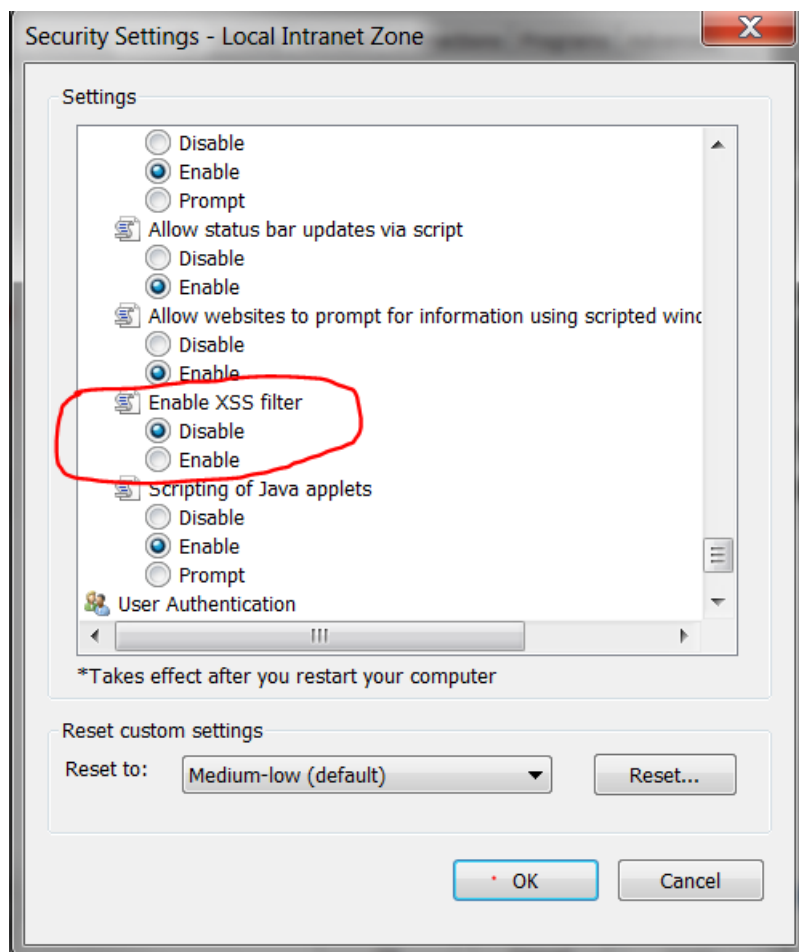


- d. Click **OK**.
- e. Click **YES** when you see the warning.

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9. Disable the Cross-Site Scripting filter for Local Internet Zone Window.

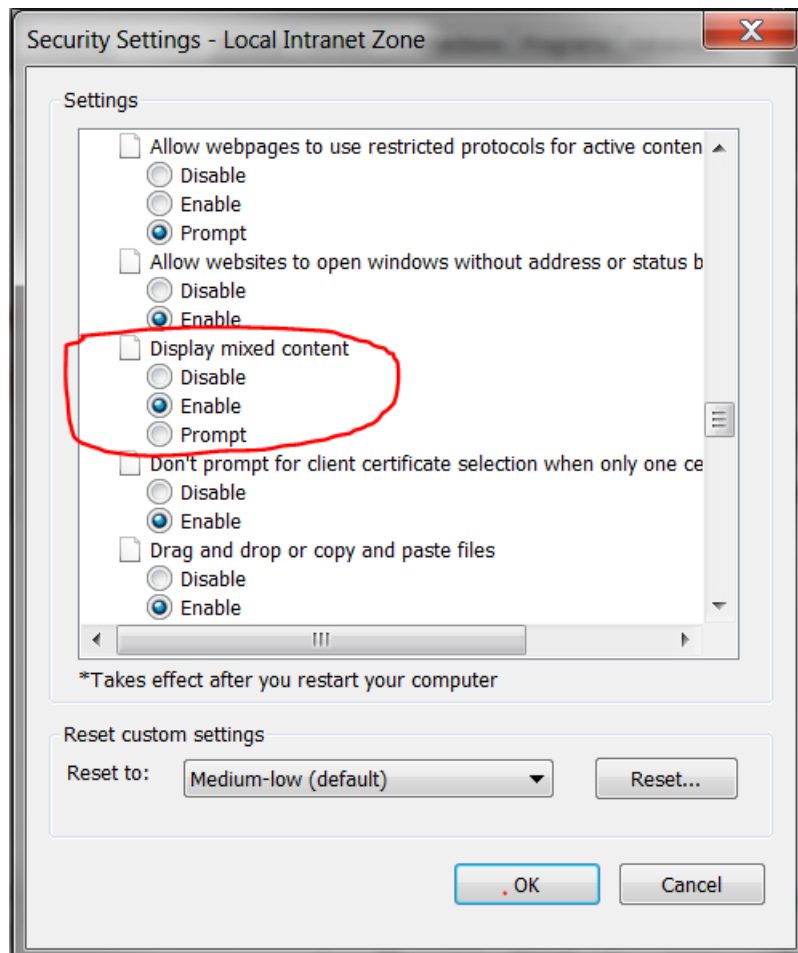
- a. Click in the **Security** tab of **Internet Options**.
- b. Scroll down to **Scripting** and find **Enable XSS filter**.
- c. Select **Disable**.
- d. Click **OK**.
- e. Click **YES** when you see the Warning pop-up.



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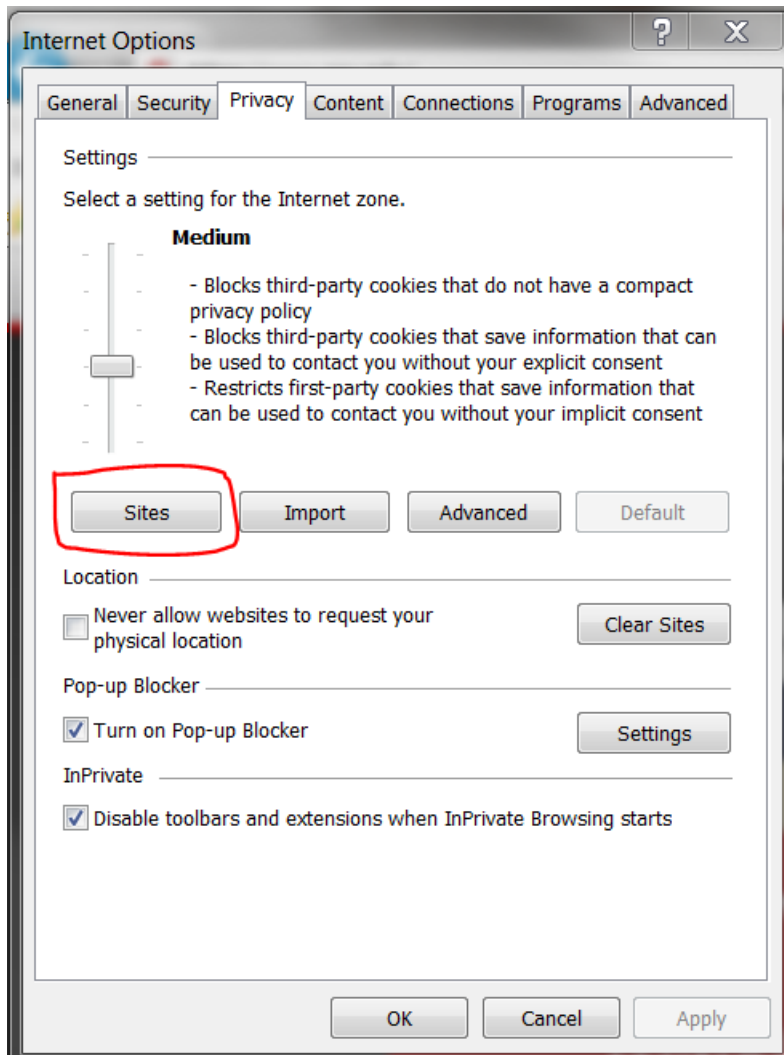
10. Display mixed content in the Local Internet Zone.

- a. Click in the **Security** tab of **Internet Options**.
- b. Scroll down to **Miscellaneous** and find **Display mixed content**.
- c. Select **Enable**.
- d. Click **OK**.
- e. Click **YES** when you see the Warning pop-up.

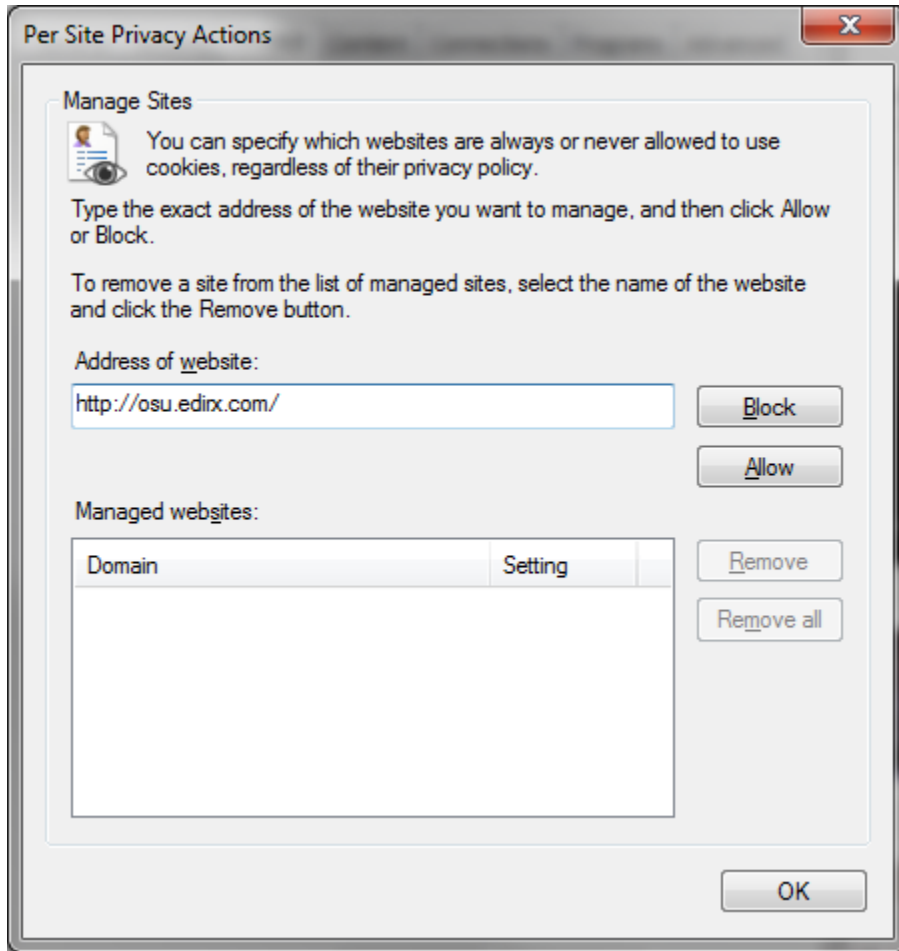


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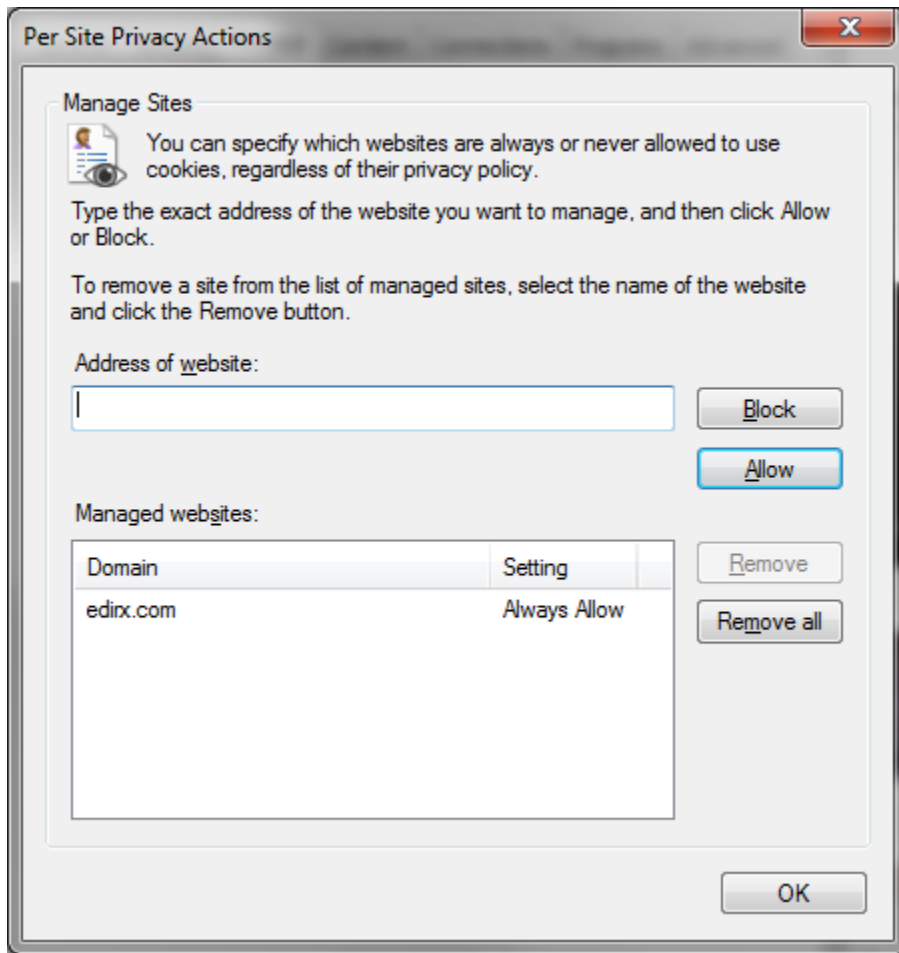
11. Select the Privacy Tab.
12. Click the Sites button.
13. Add the web address: <http://osu.edirx.com/>.
14. Click the **Allow** button.
15. Click OK.



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16. Reboot your computer